

## Case study

### Facilitating the process of obtaining ID-Poor cards for female entertainment workers

#### Sexual Reproductive Health and Rights Program

#### “An ID-Poor card Save My Life”



Ms. **Houn Naren**, 36-year-olds, a widow, was born in Moha Seak Kroim village, Moha Khngoung commune, Koh Sotin district, Kampong Cham province, and has been living and working as a female massager in Morl village, Dangkor commune, Dangkor district, Phnom Penh for 10 months.

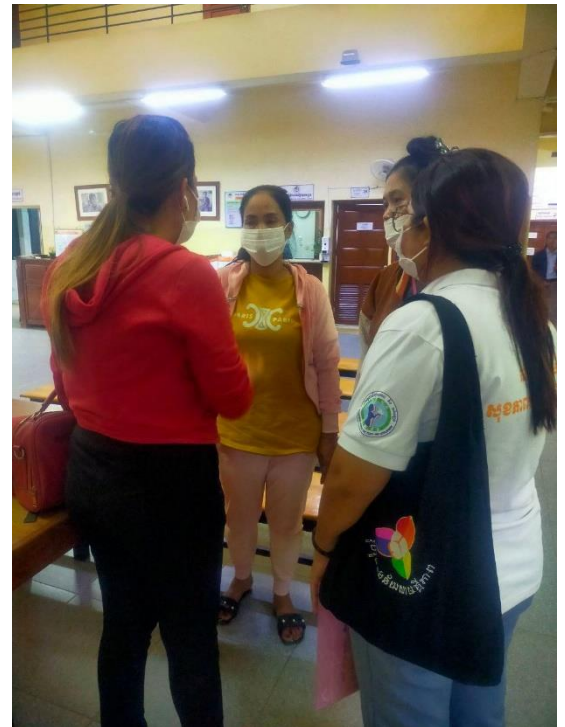
She told us that “My career has been struggling with low profitability, with only two to three customers per week. Additionally, I have incurred debt with the bank due to family problems. I

have been diagnosed with stage 2 of cystitis, which requires surgery, but I am unable to afford it.”

She added that “I was informed about the ID-Poor card and the Health Equity Fund (HEF) card from the outreach workers of the Cambodian Women Team (white T-Shirt team) who provided message and education sessions at my shop.”

Ms. Naren explained with a smile on her face that she applied for an ID-Poor card due to her inability to afford medical care and her dire need for daily living. She shared her experience of applying for the card under the facilitation of SRHR’s outreach worker team, the and a Women’s Network team as following:

- On January 11, 2024, Naren met with the village chief and the commune chief where she was residing, along with the necessary documents such as her original Khmer ID card, residence certificate, and rent receipt from her house owner
- In afternoon, she was interviewed by the evaluator team and she returned home.
- At night, on the same day, the commune staff contacted the outreach workers and Women’s Network team to obtain the ID-Poor card
- The following day, January 12, 2024, the team handed over the ID-Poor card to Naren.





Ms. Naren confirmed that she received a Level 2 of ID-Poor card and expressed her relief at being able to receive a free charge of treatment. She further added that “The ID-Poor card is very useful as it can be used by the entire family to receive free healthcare treatment and the healthcare providers also took care of her well too.”

With accessible ID-Poor, she underwent free surgery and under the medical examination and supervision of healthcare providers. She expressed her excitement and happiness, “I am impressively thanking the Cambodian Women for Peace and Development, especially the white team (SRHR-Outreach Worker), and the Women’s Network team for facilitating her in obtaining the ID-Poor card”

She also suggested that “In the future when the card expires, she would request to continue its validity.”

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Photo by Mrs. Loeng Chantha and Mrs. Yang Boromey – SRHR – Outreach Workers

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